PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants

Caplan, et al.

App. No.

09/928,977

Filed

August 13, 2001

For

HOSTED SERVICES FOR COLLECTING PAYMENTS

FROM AND PROVIDING

PERSONALIZED CONTENT TO

WEB SITE VISITORS

Examiner

Unknown

Art Unit: 2165

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

December 8, 2004

(Date)

Ronald J. Schoenbaum, Reg. No. 38,297-

STATUS LETTER

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

The above-identified patent application has been pending for over three years. Applicants would appreciate an indication of when the Office expects to complete its initial examination of the application.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 12-8-04

By:

Ronald J. Schoenbaum Registration No. 38,297

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